

Hope Relaunch Protocol:

In accordance with guidelines prescribed by NYS and the CDC, we have established protocol to ensure that Hope Church is safe, secure and well spaced for those who attend. We ask that you partner with us in maintaining the safest possible experience for all, by following the protocol outlined below. If you are uncomfortable with any of the following and cannot attend until these parameters are removed, we respect your decision and encourage you to attend service online from your home.

1. If you have any **Covid 19 symptoms***, an underlying health risk or compromised immune system, or have had contact with anyone confirmed to have Covid 19 (in the past 14 days) please worship with us online at sharethehope.org (*please see the most updated list from the CDC at the bottom of this page)
2. In order to align with **NYS maximum capacity requirements**, we will require everyone to register each week for the church service they are planning to attend either at sharethehope.org or on Realm. Please list all family members that will be attending. We will offer additional services as soon as possible if more space is needed.
3. As you enter campus, please follow the guidance of our parking lot team members who will be directing you to park in every other space as well as to the door you should enter.
4. Everyone over the age of 2 years who enters the building will be required to wear a mask that properly covers the mouth and nose at all times. Masks will be available at the main entrance and Kids entrance (when being used) if you arrive without one. Please adhere to all of the other social distancing guidelines that are posted on campus.
5. After you have been welcomed by our greeters, who will be stationed at every entrance to ensure a contactless, touch-free system, you will be ushered to your seat in the Worship Center from front to back. When the service has ended, you will be dismissed from back to front. Volunteers will have their temperatures checked and self-verify that they have no symptoms.
6. Please refrain from any hugs, handshakes, or any other form of physical contact. Even side hugs fall under this category. We're asking everyone to honor this request and not have physical contact with other church attendees outside of your immediate family who is attending with you. Wave, say hello, but please do not interact physically beyond that.
7. In the initial phase of in-person worship, childcare will not be provided. Should your child have a challenge in sitting quietly, the Family Room Worship space is available at the back of the Worship Center. Note that that space is also subject to maximum capacity guidelines.
8. Bathrooms and touch points will be sanitized throughout the morning, and more thoroughly cleaned in between each service. Hand sanitizing stations are available throughout the pathways on campus.
9. All informational pieces (connect cards, welcome cards, engage and grow notes) are digital items only. We encourage you to use the paperless giving options, event registrations, and points of connection that are available on our website and on REALM, however, donation boxes will be provided at the rear of the worship center. If you do need a giving envelope or pen, they will be provided by one of our First Impression Volunteers who will be wearing their welcoming blue t-shirts.
10. If a person or the CDC notifies us that someone who has been in our facility was diagnosed with COVID-19, we will communicate with staff and congregants about the potential exposure while maintaining confidentiality (as required by the Americans with Disabilities Act). We ask that anyone who has been in contact with a person diagnosed with COVID-19 to stay home and self-monitor for symptoms following CDC guidance if symptoms do develop.